

THE SHIP INN

A few insights as to what to expect throughout your stay to ensure the safety of guests, staff and our local community.



SAFETY OF GUESTS & STAFF

Guest and staff wellbeing is paramount and changes implemented ensure this remains the case. We will continue to provide a welcoming and friendly service and if you require anything throughout your stay, please just ask or call us if the reception desk is unmanned. If you take ill prior to, during or within 14 days after your stay, please contact us.

UPON ARRIVAL

We have changed our arrival procedures. To maintain social distancing, only 2 guests are allowed in reception at one time. Reception will provide you with your sanitised hotel cards and we will be taking payments for your stay by CARD only upon arrival. We are operating a one way system throughout the hotel.



BREAKFAST

We have an exciting new breakfast menu, which we ask you to order from the evening before. We will also be asking you to book a time for breakfast, again to maintain social distancing, please book early - or before you arrive to ensure you get your preferred time.



RESTAURANT & BAR

*No.1 Fleet street opening times for morning coffees, lunch, afternoon teas & dinner are:
Monday - Closed all day - Only serving breakfast*

Tuesday 10am - 10pm

Wednesday 10am - 10pm

Thursday 10am - 10pm

Friday 10am - 10pm

Saturday 10am - 10pm

Sunday 10am - 10pm

Times subject to change and bookings essential, call 0779136162 or email tonicomerford@yahoo.com to book.

ROOM SUPPLIES

Due to COVID - 19 we have removed some items from the room - dressing gowns, additional pillows, blankets, anti slip bath mats, cushions and bedspreads. This is to try and maintain as safe an environment as possible for your stay. If you require these items, please pop down to reception and we will be more than happy to provide them for you.



HOUSEKEEPING

We will not enter your room for the duration of your stay, unless you ask and your stay is longer than 4 nights. If you require further supplies throughout your stay please ask at reception and we will deliver them to your door.



DEPARTURE

We really hope that you will have enjoyed your stay with us, and will return again soon, and kindly ask that you return the room cards to reception upon departure - there is a box to pop the cards and card holder into, so we can then sanitise them.

STAFF SAFETY

We have undertaken extensive additional training with staff ahead of opening on 15th July. All staff have been trained on the additional sanitisation procedures implemented for cleaning the hotel and hand washing and sanitisation procedures have been put in place alongside the requirement for them to wear PPE whilst at work. Please practice social distancing when out in the community.



COVID PROCEDURES

We have taken significant steps to mitigate health risks and we will keep our policies and procedures under review to ensure we comply with Government recommendations at a minimum. If you do take ill during your stay, please contact us immediately. For further information on our procedures please ask to speak to Jonathan or Sarah.